



" Total ESD Awareness & Management " PROGRAM

Desco would like to help you create and manage a proper, state-of-the-art ESD control program. Let us become part of your team. The "T.E.A.M." PROGRAM makes it easy, with our full array of products and services.

Scalable Solutions - Choose What & When Needed

- ✦ In-plant ESD surveys to ANSI/ESD S20.20 recommended range of technical requirements
- ✦ ESD Survey written reports including citations from appropriate ESD Association standards
- ✦ On site employee ESD training as recommended by ANSI/ESD S20.20
- ✦ Online ESD testing at Assembler, Lead Person, and ESD Coordinator level including grading, record keeping, and ability to print out certificates
- ✦ Customized training programs including PowerPoints for ESD Basics, S20.20, Periodic Verification, among others
- ✦ Special T.E.A.M. pricing
- ✦ Participation on your ESD committee, if desired
- ✦ On site applications, engineering, and technical support via trained factory staff
- ✦ Assistance in developing and writing your ESD Control Plan including Training Plan, Compliance Verification Plan, and Technical Requirements to meet ANSI/ESD S20.20
- ✦ Forms for preparing List of Approved ESD Protective Products and List of Approved Test Equipment (Qualified Products Listing or QPL)
- ✦ Forms for Compliance Verification Plan required periodic testing including work and record-keeping instructions
- ✦ Certificate of participation provided

Desco offers all its customers its broad line of ESD protective products with the best technical documentation in the industry. Desco's catalog, technical drawings, technical bulletins, and material safety data sheets are online at www.desco.com. This and other information is available 24/7 to view and/or print out. In addition, we offer:

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| <ul style="list-style-type: none">• East and West coast product technical support available via email or telephone• Extensive product line of educational and training materials• ESD control information via techinfo@desco.com• Products and equipment that meet all applicable ESD Association and industry standards such as ANSI/ESD S20.20• UL listed when applicable | <ul style="list-style-type: none">• Local support from our national network of trained factory representatives and NARTE ESD certified Regional Sales Managers• Local stock from our worldwide distribution network• Ongoing new product development• End User newsletters |
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Your Commitment

Although, the end user does not sign a contract with us and the TEAM agreement can end at any time. The TEAM account commitment is:

- Register online at <http://www.desco.com/Team/Register.asp>
- Agree to buy Desco products to fulfill actual requirements
- Have a QPL that is a controlled document and provide on an ongoing basis to Desco

To see if you qualify, contact us at info@desco.com